

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 16th day of March 2018

In C.G.No:186/2016-17/ Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. P. Adi Sheshu & Others,
Valaparla,
Martur,
Prakasham Dt.

Complainant

AND

1. Assistant Engineer/O/Martur
2. Assistant Divisional Engineer/O/Martur
3. Assistant Accounts Officer/ERO/Martur
4. Superintending Engineer/O/Ongole

Respondents

1. Sri. P. Adi Seshu and several others of Valaparla (V) Martur (M) presented a complaint before this Forum through post and the same was registered as C.G.No.186/2016-17. The complainant in his complaint has informed that 15 farmers of Valaparla (V) have dug bore wells in their AGL fields and requested for release of AGL service connections during the years 2006, 2008 and 2012 separately and paid the requisite charges, inspite of their roaming around the department officials, the services were not released. The works were taken up in phased manner on yearly basis wherein in one year they have allotted the line and arranged poles in the next year and the poles were erected in the subsequent year and on further subsequent year transformer provided, but the lines were not erected and hence served no purpose. Finally the complainant has requested to issue necessary orders so that the services are released in full shape.
2. The Respondent No.2 in his initial reply submitted that the farmers of Valaparla (V) have also represented through the District Collector for completion of balance works to their bore wells on 26.08.2016. On receipt of the complaint he has inspected the fields and submitted a detailed report to the DE/O/Addanki and soon on receipt of instructions and on receipt of the requisite materials the work will be completed.

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3. The Respondent. No.1 and 2 in their final written submission have explained that all the pending works were completed with the co - ordination of construction wing under HVDS scheme and the complainants have also furnished satisfactory letters and the Respondents have also enclosed the satisfactory letters given by the complainants.
4. The complainant and 5 others in their letter addressed to the CGRF have informed that responding to the notices issued by the Forum, the Respondents have laid the lines and completed the works during January'2018 and released AGL service connections. The complainants have also expressed their happiness in resolving their grievance and conveyed their intention to withdraw the complaint as their grievance was resolved.
5. Since the grievance of the complainants have been resolved by the Respondents to the satisfaction of the complainants, the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, the 16th day of March 2018.

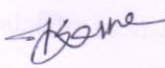
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders


Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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